



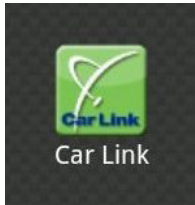
***BlackBerry***<sup>TM</sup>

**ASCL1 / ASCL2**

**CarLink Guide for BlackBerry Users**



## CarLink Guide for BlackBerry Users



### New Account Creation

After having CarLink installed, follow the steps below to begin using your system.

1. Download the CarLink application to your phone:
  - i. Open the SMS with the link to download the application.
  - ii. Select the link and follow the instructions. BlackBerry users will be taken to the BlackBerry App World to download the app.
2. Launch the CarLink app. from your phone's application list.
3. Select "Create Account" from the menu.
  - i. Enter your email as the ID and a password, you will then need to accept the End User Agreement to complete the account creation.

**Note:** The user will remain logged in unless manually logged out.

4. You will automatically be directed to the Add Car screen to add your vehicle to the account. Follow the steps below to add your car to the account.

A screenshot of the "Car Link - Create Account" screen. It has a black background with white text. At the top, it says "Car Link - Create Account". Below that are three input fields: "Email", "Password", and "Confirm password". At the bottom, there are two buttons: "Create" and "Cancel".A screenshot of the "Car Link - Add Car" screen. It has a black background with white text. At the top, it says "Car Link - Add Car". Below that are three input fields: "SIM ID", "Car name", and "Passcode (4 digits)". At the bottom, there are two buttons: "Create" and "Cancel".

### Add Car

You will be prompted to add a vehicle upon completion of creating an account in step 3 above.

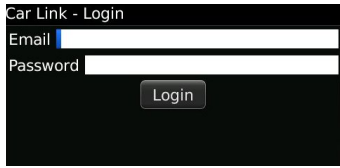
1. Enter the 19 digit SIM number provided by the dealer.
2. Enter the one time use, 4 digit code provided by the dealer.
3. Enter a name for the vehicle (optional).
4. When complete, touch the Add button.

### Login to Your Account

You must be logged into your account to control your vehicle with the CarLink App. From the menu screen select Login and enter your user name and password.

**Note:** Even if you close the CarLink App you will remain logged in until manually logged out. After logging out, the application will launch in Demo Mode until a user has logged in.

A screenshot of the "Car Link - Login" screen. It has a black background with white text. At the top, it says "Car Link - Login". Below that are two input fields: "Email" and "Password". At the bottom, there is a "Login" button.

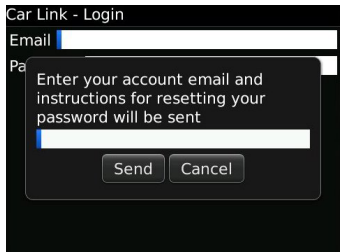
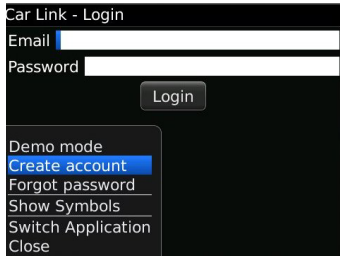


## Password Recovery



If for whatever reason you have forgotten your password, follow the steps below to recover it.

1. From the login screen, pull up the login screen menu.
2. Select the Forgot Password from the list.
3. Enter the login email address you used to create your account.
4. Select Send and your password will be emailed to you.

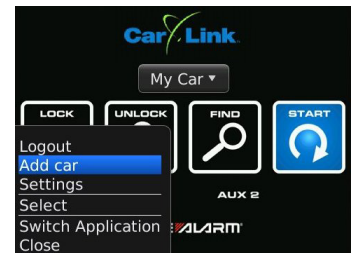


## Logout



Even if you close the CarLink App you will remain logged in until manually logged out. If you plan to give someone else access to your phone but do not wish to give them access to your vehicle, it is a good idea to logout of the CarLink App to avoid unauthorized access to your vehicle.

1. Pull up the home screen menu.
2. Select Logout.

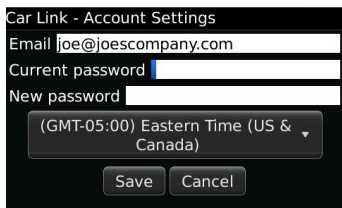
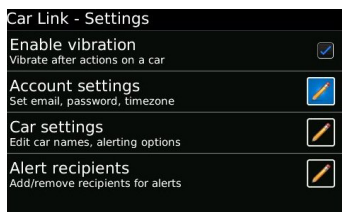
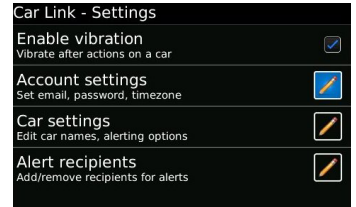


## Enable Vibration



This feature allows you to toggle response vibrations on or off. To enable or disable a vibration response when successfully activating vehicle functions, follow the steps below.

1. Pull up the home screen menu.
2. Select Settings.
3. Select the Enable Vibration check box to toggle ON or OFF.



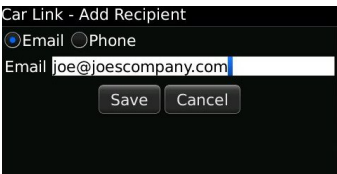
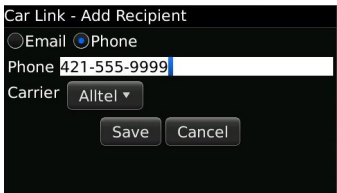
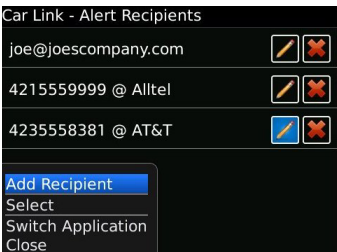
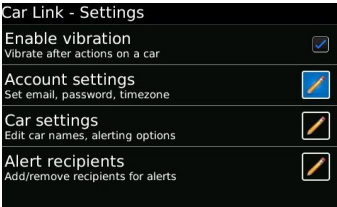
## Account Settings



Email - Password - Time Zone

The Account Settings screen is where you will be able to edit your accounts email address or change your account password. This is also where you will be able to edit your local time zone. If you need to change either of these, follow the steps listed below.

1. Pull up the home screen menu.
2. Select Settings.
3. Select Account Settings.
4. Enter or change the desired information:  
Email  
Password  
Time Zone
5. Select Save to save your changes.



## Alert Recipients



This feature requires your system be installed with a compatible Code Alarm, Prestige or Pursuit brand alarm system. See your installation dealer for details.

**Note:** To toggle alerts on or off, refer to Car Settings in the next section.

Provided your CarLink system is installed and connected with a compatible Code Alarm, Prestige or Pursuit brand alarm system you will have the ability to send alert notices from the vehicle if the alarm system is triggered by an open door or the shock sensor. To add, change or remove alert recipients follow the steps listed below.

1. Pull up the home screen menu.
2. Select Settings.
3. Select Alert Recipients.
4. Pull up the menu and select Add Recipient.
5. Select either Phone or Email and enter the appropriate information.
6. Select Save to save your changes.

## Car Settings

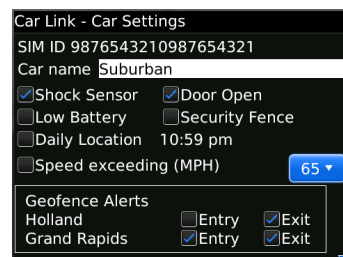
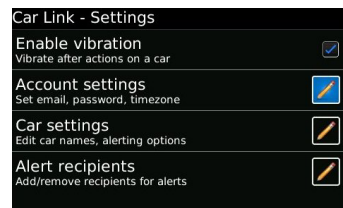
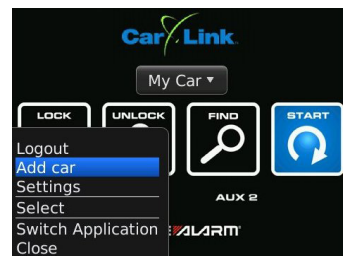


The Car Settings screen is where you will be able to edit the name of the vehicle and select the features you wish to receive alerts from.

Some functions may be unavailable dependant upon your subscription type at time of installation. **There are 2 different types of subscription services, BASIC and BASIC with GPS added. GPS features require the ASCL2 device and the GPS service be added to your account. Unavailable features will become ghost icons (grayed out) in the app and do not function, see your installing dealer for details.**

**Note:** Custom Geofences must be added in the online web app, it is recommended that you download and review the web app guide for more details at [my.voxcarlink.com](http://my.voxcarlink.com).

1. Pull up the home screen menu.
2. Select Settings.
3. Select Car Settings.
4. Edit the Vehicle Name or select any of the check boxes to toggle the alerts on or off.
5. Select Save to save your changes.



### Feature availability is dependant upon your subscription service type.

**Name:** Edit the Vehicle's Name. This name will appear in the app as well as on the website home page.

**Geofences:** For each Geofence you create you can select to be notified when entering, exiting or both.

Note: Custom Geofences must be added in the online web app.

**Door and Shock Alert:** If your system is connected to a compatible security system you can configure it to send a text message, email or both in the event your security system is triggered by the shock sensor or if a door has been opened while it is armed.

**Low Battery Alert:** Toggle this feature on to receive an alert if the vehicle's battery voltage drops to 11 volts or less.

**Security Fence Alert:** When this feature is ON, each time the app is used to lock the vehicle, a 500 meter security Geofence surrounding the vehicle is activated. You will be notified if the vehicle leaves this area when active. NOTE THAT YOU MUST USE THE APP TO UNLOCK THE VEHICLE TO DISABLE THE SECURITY GEOFENCE, IF YOU USE THE VEHICLE'S KEY OR KEYLESS ENTRY REMOTE TO UNLOCK AND ENTER THE VEHICLE THE SECURITY GEOFENCE WILL STILL BE ACTIVE.

**Speed Alert:** Toggle this feature on to receive alerts if the vehicle's speed exceeds the selected limit for more than 10 seconds.

**Daily Location Alert:** Toggle this feature on to receive daily alerts with the vehicle's current location at the time specified. If the vehicle's location can not be determined at the specific time, you will receive a notification that the vehicle could not be reached and the system will try and reach the vehicle for the next 30 minutes.



## Adding a Vehicle to an Existing Account

You will be prompted to add a vehicle upon completion of creating a new account, to add an existing account, follow the steps below.

1. Pull up the home screen menu.
2. Select Add Car.
3. Enter the 19 digit SIM number provided by the dealer.
4. Enter the one time use, 4 digit code provided by the dealer.
5. Enter a name for the vehicle (optional).
6. When complete, select the Create button.

## Vehicle Access and Control

Use the icons on the Keypad Screen to operate the CarLink features for your vehicle. For more information and updates please visit the CarLink website, [my.voxcarlink.com](http://my.voxcarlink.com).

Some functions may be unavailable dependant upon the available features at time of installation. **There are 2 different types of service, BASIC and BASIC with GPS added. GPS features require the ASCL2 device. Unavailable features will become ghost icons (grayed out) in the app and do not function, see your installing dealer for details.**

**Note:** Once a feature is activated, the length of time your vehicle takes to respond will be affected by cellular coverage or network congestion.

Activates Unlock.

Activates Lock.

Activates AUX 1, if equipped.

Activates the GPS and provides your vehicle's location on a map.

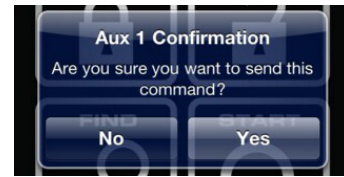
Activates the find function of the Keyless/Remote Start system if equipped.

Activates the remote start, if equipped. The vehicle will remain running for the preprogrammed run time set by the installation center.

Activates AUX 2, if equipped.



Buttons flash BLUE when activated, GREEN to confirm operation or RED to indicate the vehicle did not receive the command.

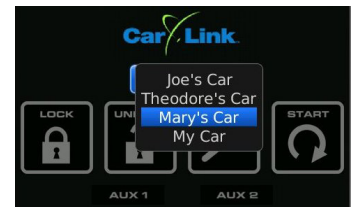


**Note:** When activating the AUX outputs, a pop up screen will require you to confirm activation.

## Multiple Vehicle Access and Control

If you have added more than one vehicle to your account follow the steps below to toggle between vehicle's

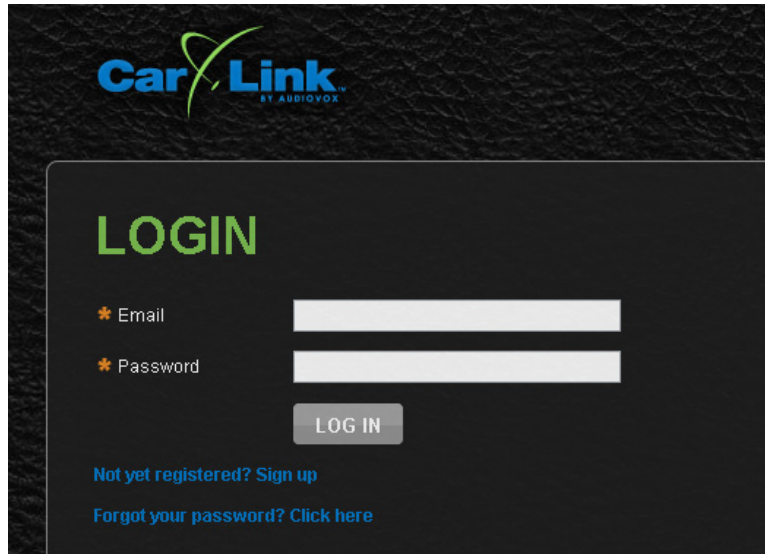
1. Select the vehicle from the main screen.
2. Select the vehicle from the list.





## Online Web Access: Computer or Web Enabled Phone

To access your CarLink features from a web browser go to [my.voxcarlink.com](http://my.voxcarlink.com) and login using the same email and password used to log into your smartphone app. Activate your vehicle functions by clicking the appropriate icons. For a detailed guide to using the web app, you may download the web app guide from [my.voxcarlink.com](http://my.voxcarlink.com).



The image shows the CarLink login interface. At the top left is the CarLink logo with "BY AUDIOVOX" underneath. The word "LOGIN" is displayed in large green letters. Below it are two input fields: "Email" and "Password", each with a small asterisk icon to its left. A "LOG IN" button is positioned below the password field. At the bottom, there are two links: "Not yet registered? Sign up" and "Forgot your password? Click here", both in blue text.



The image displays the CarLink vehicle control interface for two vehicles: CAMARO and Z71 TAHOE. Each vehicle section has a title in green text. Below the title are four control buttons arranged in a 2x2 grid. The top row contains "LOCK" (with a closed padlock icon) and "UNLOCK" (with an open padlock icon). The bottom row contains "FIND" (with a magnifying glass icon) and "START" (with a circular arrow icon). Below the buttons are labels "AUX 1" and "AUX 2". A small green icon is visible in the top right corner of the interface.



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