



If you experience problems with the operation
or performance of your XM product,

DO NOT RETURN THIS PRODUCT TO YOUR RETAILER.

Call XM Listener Care at 1-866-746-7961
and speak to one of our service representatives.





XM 12 Month Limited Warranty

What this Warranty Covers

This warranty covers defects in material and workmanship for 12 months from the date of purchase by the original retail purchaser only. XM Satellite Radio Inc. ("XM"), at its sole option, will repair or replace the product with a new or reconditioned product without charge for parts and labor. Products replaced under this warranty become the property of XM. Replacement products are warranted to be free from defects for 30 days or the remainder of the original warranty, whichever is longer.

What this Warranty Does Not Cover

This warranty does not cover: products sold as used, as is, reconditioned or refurbished; software stored on internal or removable memory; non-rechargeable batteries, surface preparation cleaners, adhesive pads, fasteners, and ear-buds; costs incurred for installation, removal or reinstallation of the product; correction of installation problems, such as elimination of externally generated static or noise and antenna placement and aiming; defects or damage caused by alteration, improper installation or removal, use of third party accessories, mishandling, misuse, neglect, accident, power surges or acts of nature.

How to Obtain Warranty Service

To obtain warranty service, please call XM Listener Care at 1-866-746-7961. You will be required to provide proof of purchase and a description of the defect. You must prepay the cost of shipping the product to an approved service center.

LIMITATIONS OF LIABILITY

THE LIABILITY OF XM UNDER THIS WARRANTY IS LIMITED TO REPAIR OR REPLACEMENT AS PROVIDED ABOVE AND, IN NO EVENT, SHALL THE LIABILITY EXCEED THE PURCHASE PRICE PAID FOR THE PRODUCT. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, SHALL BE LIMITED TO THE DURATION OF THIS WRITTEN WARRANTY. ANY ACTION FOR BREACH OF WARRANTY, INCLUDING BREACH OF ANY IMPLIED WARRANTY OF MERCHANTABILITY, MUST BE BROUGHT WITHIN 48 MONTHS FROM THE DATE OF ORIGINAL PURCHASE. IN NO CASE SHALL XM BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES FOR BREACH OF THIS OR ANY OTHER WARRANTY, EXPRESS OR IMPLIED. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

XM 12 Month Warranty Card (X12MWC0709)