

## Table Of Contents

Button Description .....2-3  
 Battery Installation .....3  
 Programming Your Universal Remote  
   TV .....4  
   TV Codes .....4-5  
   VCR.....6  
   VCR Codes .....6-7  
   Cable Box.....8  
   Cable Box Codes.....9  
 Programming With Code Search .....9  
 Retrieval Codes .....10  
 TV Menu.....11  
 Sleep Feature .....12  
 Trouble Shooting.....13



## Button Description

### INDICATOR LIGHT

The Indicator Light flashes to show that the remote is working.

### OFF•ON

The OFF•ON button operates the same as your original remote  
 Note: Some RCA, GE and ProScan models require you to press the device button to turn the device on and the OFF•ON button to turn the device off.

### CODE SEARCH

Used to program the remote or to search through codes.

### CABLE, VCR, TV

The CABLE, VCR, and TV buttons are used to select the device you want to control.

### REW, PLAY, FF, REC, PAUSE, STOP

The REW, PLAY, FF, REC, PAUSE, and STOP buttons operate the same as on your original VCR remote. You must press the RECORD button **twice** to begin recording.

### TV•VCR

The TV•VCR button operates the TV•VCR function of your VCR.

### ENTER

The ENTER button is used to complete channel selection for some brands of TV. It is also used to complete the code entry process.

### VOL & CH

The VOL (Volume) and CH (Channel) buttons increase or decrease the channel numbers or volume.

### MUTE

To MUTE the volume on the TV.

### PREV CH

PREV CH allows you to go to the previous channel you selected. Operates the same as Last Channel, Go Back or Recall button on your original remote.

### 0-9

The number buttons operate the same as on your original remote, and are used for entering device codes or channel numbers.

### MENU

The MENU button calls up the TV set up menu.

### SLEEP

The SLEEP button allows you to set a time to turn off the TV automatically.

## Battery Installation

Your Universal Remote requires 2 new AAA alkaline batteries.

To install the batteries:

1. Remove the battery compartment cover.
2. Match the batteries to the + and - marks inside the battery case, then insert the batteries.
3. Press and push the battery cover back into place.

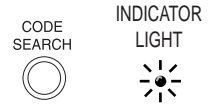
Note: Reprogramming may be required after batteries are removed.

## Programming For TV

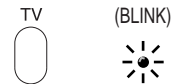
1. Manually turn on the TV.

Find the three-digit code for your TV in the code list below.

2. Press and hold the **CODE SEARCH** button until the **INDICATOR LIGHT** lights, then release the **CODE SEARCH** button.

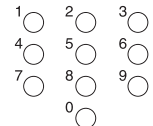


3. Press and release the **TV** button (The **INDICATOR LIGHT** will blink then remain lit).

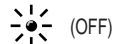


4. Enter the code using the Number Buttons.

After your code is entered, the **INDICATOR LIGHT** will turn off.



5. Aim the remote at your TV and press the **OFF•ON** button. Your TV should turn off.



Note: If your TV does not respond, try all the codes for your brand. If the codes do not work, or your brand is not listed, try the Code Search method on page 9.

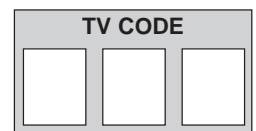
OFF•ON



6. With your TV on, press **CH+**. If the TV responds, no further programming is required.



7. Enter your code here for easy reference.



## TV Code List

Abex .....	172	CXC .....	038
Admiral .....	001, 173	Daewoo.....	016, 190, 005
Adventura .....	174	.....	171, 004, 006, 017, 127
Aiko .....	016	Daytron .....	004, 006, 171
Akai .....	002	Dimensia .....	000
Alleron.....	046	Dumont .....	004, 151
Amtron .....	038	Dynatech.....	004
Anam National .....	003, 038	Electroband.....	002
AOC .....	006, 005, 004, 007	Electrohome ..	004, 006, 002, 003
Audiovox .....	038	.....	019, 022
Belcor .....	004	Emerson .....	030, 171, 191, 004
Bell & Howell .....	001, 083, 162	038, 046, 006, 012, 023, 024, 025	026, 027, 028, 029, 031, 032, 033
Bradford .....	038	034, 035, 036, 037, 039, 041, 042	043, 044, 047, 123, 124, 162, 177
Brokwood .....	004	.....	179
Candle .....	004, 006, 008, 174	Envision .....	004, 006
Celebrity .....	002	Fisher .....	048, 049, 051, 162, 180
Citizen ..	016, 171, 004, 006, 008	Fujitsu .....	046
.....	038, 105, 174, 177	Funai.....	038, 046
Colorlyme .....	004, 006	Futuretec.....	038
Concerto .....	004, 006	GE.....	000, 054, 003, 004, 006
Contec / Cony.....	012, 013, 038	.....	022, 052, 055, 087, 164, 165
Craig .....	038	.....	166, 167, 168, 181
Crown .....	038, 171	Gibraltar .....	004, 151
Curtis Mathes .....	171, 000, 004		
.....	006, 015, 105, 162		

## TV Code List Continued

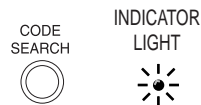
Goldstar .....005, 156, 004, 006 .....172, 012, 019, 056, 057, 058 .....155, 171	Runco .....151 Sampo .....004, 006, 171, 172 Samsung .....171, 004, 005, 105 .....006, 012, 015, 017, 019, 104 .....106, 172
Grundy .....171, 038, 046 Hallmark .....004, 006 Harvard .....038 Hitachi.....059, 004, 148, 006 012 .....013, 060, 061, 135, 136, 137 .....138, 139, 140, 141, 142, 143 .....144, 145, 146, 150, 179	Sansui.....191 Sanyo ....048, 080, 004, 180, 162 .....169, 049 Scotch.....006 Scott.....004, 038, 046, 006, 012 .....024, 035 Sears ....000, 048, 189, 004, 046 .....006, 013, 019, 049, 051, 066 .....072, 109, 110, 162, 180, 181 Sharp ....173, 095, 171, 004, 006 .....012, 029, 111, 112, 113, 122
IMA .....038 Infinity.....062 Janeil .....174 JBL .....062 JCB.....002 JC Penny .....000, 054, 005, 171 004, 052, 006, 172, 008 020 058 .....063, 064, 072, 087, 105, 181 Jensen .....004, 006 JVC.....159, 013, 012, 182, 054 060, 065, 066, 067, 123 157, 158 Kawasho.....002, 004, 006 Kenwood.....004, 006, 019 Kloss Novabeam ..068, 069, 174 .....183	Shogun .....004 Signature .....001, 083 Simpson .....008 Sony .....002, 218 Soundesign...004, 038, 046, 006 .....008 Squareview .....189 SSS.....004, 038 Starlite.....038 Supre-Macy .....174 Supreme .....002 Sylvania.....062, 004, 006, 088 .....076, 116, 008, 019, 068, 069 .....075, 077, 161, 183 Symphonic .....038, 189, 033 Tandy .....173 Tatung .....003 Technics .....054 Techwood .....004, 006, 054 Teknika .....016, 005, 171, 004 .....006, 008, 012, 013, 038, 046 .....076, 082, 083, 105, 170 Tera.....004, 012, 093 TMK .....004, 006 Toshiba.....105, 162, 160, 161 .....049, 072, 109, 118 Totevision .....171 Universal.....052, 087 Victor.....066, 182 Vidtech .....004, 005, 006 Viking .....174 Wards.....000, 062, 095, 005 .....004, 046, 052, 006, 083, 001 .....019, 024, 033, 068, 069, 075 .....076, 087, 088, 119, 120 Yamaha .....004, 005, 006, 019 Zenith.....051, 083, 004, 152 .....151, 153, 154, 217

## Programming For VCR

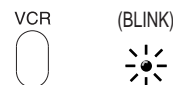
1. Manually turn on the VCR.

Find the three-digit code for your VCR in the code list below.

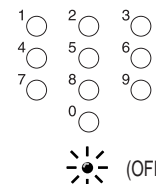
2. Press and hold the **CODE SEARCH** button until the **INDICATOR LIGHT** lights, then release the **CODE SEARCH** button.



3. Press and release the **VCR** button (The **INDICATOR LIGHT** will blink then remain lit).



4. Enter the code using the Number Buttons.



After your code is entered, the **INDICATOR LIGHT** will turn off.

5. Aim the remote at your VCR and press the **OFF•ON** button. Your VCR should turn off.

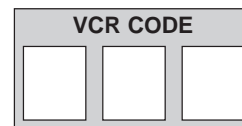


Note: If your VCR does not respond, try all the codes for your brand. If the codes do not work, or your brand is not listed, try the Code Search method on page 9.

6. With your VCR on, press **CH+**. If the VCR responds, no further programming is required.



7. Enter your code here for easy reference.



## VCR Code List

Admiral .....001	Craig.....013, 014, 023, 061
Adventura .....026	Curtis-Mathes .....022, 013, 115 .....024, 000, 009, 016, 018, 021
Aiko .....027	Cybernex .....013
Aiwa .....026	Daewoo .....027, 025, 015, 017 .....019, 026, 028, 110
Akai.....008, 113, 112, 003 .....005, 007, 111	Daytron .....110
American High .....021	DBX .....009, 010
Asha .....013	Dimensia.....000
Audio Dynamics .....009, 010	Dynatech .....026
Audiovox .....014	Electrohome .....014, 029
Bell & Howell.....011	Electroponic .....014
Beaumarck .....013	Emerson.....014, 025, 026, 065 .....041, 015, 012, 021 .....024, 029, 030, 031 .....032, 033, 034, 036 .....037, 038, 039, 040 .....042, 044, 045, 046 .....047, 105, 113, 116 .....117, 130
Broksonic .....031, 025, 012	Fisher .....011, 023, 052, 048 .....049, 050, 051, 118
Calix .....014	Fuji .....021, 119
Candle .....014, 013, 015, 018 .....016, 017, 019	Funai.....026
Canon.....021, 022	
Capehart.....020, 110	
Carver.....062	
CCE .....027, 061	
Citizen .....014, 013, 027, 015 .....016, 017, 018, 019	
Colorlyme .....009	
Colt .....061	

## VCR Code List Continued

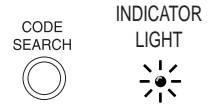
Garrard.....	026	Radix.....	014
GE.....000, 022, 013, 115		Randex.....	014
.....053, 021, 120		Ricoh.....	128
Goldstar.....014, 018, 054, 009		Runco.....	104
Grandiente.....	026	Samsung.....013, 015, 112, 053	
Harley Davidson.....	026	.....055, 033	
Harman Kardon.....	009	Sanky.....001, 104	
Harwood.....	061	Sansui.....010, 092, 111, 123	
Headquarter.....	011	Sanyo.....011, 013, 023	
Hitachi.....055, 120, 056, 057		Scott.....025, 065, 015, 012	
.....107, 111		.....032, 038, 116	
Hi-Q.....	023	Sears.....014, 055, 011, 023	
Instant Replay.....	021	.....118, 021, 028, 048	
JCL.....	021	.....049, 050, 051, 056, 107	
JC Penny.....014, 011, 022, 013		Sharp.....001, 095, 017, 029	
.....009, 118, 060, 107		.....094, 096, 097	
.....010, 021		Shintom.....056, 061, 098	
Jensen.....055, 056, 111		Shogun.....	013
JVC.....009, 010, 011, 018		Signature.....	001
.....111, 123		Singer.....021, 061, 128	
Kenwood.....009, 010, 123, 111		Sony.....099, 119, 098	
.....011, 016, 018		STS.....021, 107	
KLH.....	061	Sylvania.....022, 062, 026, 065	
Kodak.....014, 021		.....021, 063, 065, 124	
Lloyd.....	026	Symphonic.....	026
Logik.....	061	Tandy.....	011
LXI.....	014	Tashiko.....	014
Magnavox.....022, 062, 104, 063		Tatung.....	111
.....021, 108, 124		Teac.....026, 085, 111	
Magnin.....	013	Technics.....021, 109	
Marantz.....062, 011, 010, 016		Teknika.....026, 022, 014, 129	
.....009, 018, 021, 022, 064		.....021, 100	
Marta.....	014	TMK.....013, 024, 047	
Masushita.....	021	Toshiba.....015, 055, 049, 051	
MEI.....	021	.....065, 116	
Memorex.....026, 014, 104, 001		Totevision.....013, 014	
.....011, 013, 021, 022, 023		Unitech.....	013
MGA.....029, 065, 113		Vector Research.....009, 010	
MGN Tech.....	013	.....015, 016	
Midland.....	053	Victor.....	010
Minolta.....055, 056, 107		Video Concepts.....009, 010	
Mitsubishi.....065, 055, 072, 029		.....015, 016, 113	
.....056, 066, 067, 068		Videosonic.....	013
.....069, 070, 071, 073		Wards.....026, 022, 013, 055	
.....074, 106, 113, 123		.....001, 061, 014, 015	
Montgomery Ward.....001, 075		.....021, 023, 029, 056	
Motorola.....001, 021		.....096, 101, 102, 103	
MTC.....013, 026		.....107, 116	
Multitech.....013, 016, 026		XR-1000.....021, 026, 061	
.....053, 061		Yamaha.....009, 010, 011	
NEC.....064, 076, 011, 010		.....018, 111	
.....079, 009, 018, 078		Zenith.....104, 119, 098, 128	
.....111, 123			
Nikko.....	014		
Noblex.....	013		
Olympus.....	021		
Orion.....	031		
Optimus.....001, 014			
Optonica.....	096		
Panasonic.....109, 021, 022, 125			
.....126, 127			
Pentax.....016, 055, 056			
.....107, 120			
Pentax Research.....	018		
Philco.....022, 062, 063, 021			
Philips.....062, 096, 022			
.....021, 124			
Pilot.....	014		
Pioneer.....055, 010, 080			
.....081, 123			
Portland.....016, 017, 019, 110			
ProScan.....	000		
Protec.....	061		
Pulsar.....	104		
Quarter.....	011		
Quartz.....	011		
Quasar.....021, 022, 125			
RCA.....089, 000, 055, 022			
.....091, 003, 013, 021			
.....056, 082, 083, 084			
.....085, 086, 087, 088			
.....090, 107, 115, 120, 125			
Radio Shack / Realistic.....022			
.....014, 001, 011, 013			
.....023, 021, 026, 029			
.....049, 050, 096			

## Programming For Cable Box

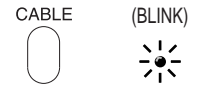
1. Manually turn on the Cable Box.

Find the three-digit code for your Cable Box in the code list below.

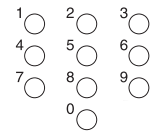
2. Press and hold the **CODE SEARCH** button until the **INDICATOR LIGHT** lights, then release the **CODE SEARCH** button.



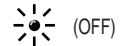
3. Press and release the **CABLE** button (The **INDICATOR LIGHT** will blink then remain lit).



4. Enter the code using the Number Buttons.



After your code is entered, the **INDICATOR LIGHT** will turn off.



5. Aim the remote at your Cable Box and press the **OFF•ON** button. Your Cable Box should turn off.

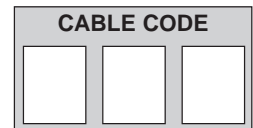


Note: If your Cable Box does not respond, try all the codes for your brand. If the codes do not work, or your brand is not listed, try the Code Search method on page 9.

6. With your Cable Box on, press **CH+**. If the Cable Box responds, no further programming is required.



7. Enter your code here for easy reference.



## Cable Box Code List

ABC .....001, 003, 004	Philips .....011, 012, 013, 019
.....005, 006, 007	.....025, 030, 031, 032
Antronix .....008, 009	Pioneer .....034, 033
Archer .....008, 009, 010, 011	RCA .....000, 047, 049
Cabletenna .....008	Realistic .....009
Cableview .....008	Regal .....022, 035
Century .....011	Regency .....017
Citizen .....011	Rembrandt .....003
Colour Voice .....012, 013	Samsung .....034
Comtronics .....015	Scientific Atlanta .....006, 036
Contec .....016	.....037, 038
Eastern .....017	Signal .....018
Garrard .....011	Signature .....003
GC Electronics .....009	Sprucer .....000
Gemini .....018, 019	Standard Component .....039
General Instru .....049, 001, 003	Starcom .....001, 007, 018
Hamlin .....035	Stargate .....018
Hitachi .....003	Starquest .....018
Jasco .....011	Tocom .....004, 023
Jerrold .....049, 001, 003, 005	Tusa .....018
.....007, 018, 023, 024, 046	TV86 .....027
Magnavox .....025	Unika .....008, 009, 011
Movie Time .....027, 028	United Cable .....001
NSC .....027, 028	Universal .....008, 009, 010, 011
OAK .....029, 016	View Star .....015, 016, 025, 027
Panasonic .....000, 048	Zenith .....050, 051

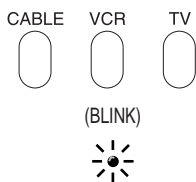
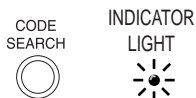
## Programming With Code Search

If your TV, VCR, or Cable Box does not respond after you have tried all the codes for your brand, or if your brand is not listed, try searching for your code by following the steps below.

1. Turn on the device you wish to program.
2. Press and hold **CODE SEARCH** until the **INDICATOR LIGHT** lights, then release **CODE SEARCH**.
3. Press and release the device button for the device you are programming (**TV**, **VCR** or **CABLE**). The **INDICATOR LIGHT** will blink once then remain lit.
4. Press and release **OFF•ON** until your device turns off.

**Important:** You may have to press **OFF•ON** up to 200 times.

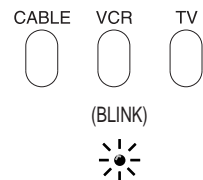
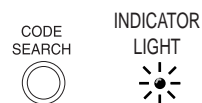
5. When your device turns off, press the **ENTER** button, the **INDICATOR LIGHT** will go off.



## Retrieving Codes

If you need to find the three-digit code for your TV, VCR or Cable Box after your device is set-up using Code Search, use this procedure.

1. Press and hold **CODE SEARCH** until the **INDICATOR LIGHT** lights, then release **CODE SEARCH**.
2. Press and release the device button for the device's code you are retrieving (**TV**, **VCR**, or **CABLE**). The **INDICATOR LIGHT** will blink once then remain lit.
3. Press and release **CODE SEARCH**. The **INDICATOR LIGHT** will turn off.
4. Starting with **0** on the keypad, press the number buttons in order (**0-9**) until the **INDICATOR LIGHT** blinks.



5. The number which causes the **INDICATOR LIGHT** to blink is the first digit of your code.
6. Repeat step 4 until you have retrieved all three numbers in the code.

## Television Menu Function

The TV Menu is used to make changes in the TV settings such as setting color, channels, timers, etc.

### Entering the TV Menu Mode:

1. Push the **TV** button on the remote.
2. Push the **MENU** button.

This puts the remote in TV Menu Mode. The TV Menu should now be visible on the television. The **INDICATOR LIGHT** will blink continuously to indicate the remote is now in TV Menu Mode.

While in **TV MENU** these buttons will function as follows:

**VOL UP/DOWN** buttons will operate as **CURSOR RIGHT/LEFT**.

**CH+/-** keys will operate as **CURSOR UP/DOWN**.

For RCA, GE, ProScan TVs pushing the **MENU** button will select the highlighted item. The numeric buttons may also be used to select the **MENU** choice.

Note: Not all functions in competitive models and brands of televisions may be fully supported.

### Exiting the TV Menu Mode:

To exit the Menu Mode and clear the **TV** screen push the **TV** button on the remote. The **INDICATOR LIGHT** should go out indicating the remote is now out of TV Menu Mode and will revert to it's normal mode of operation.

Note: The remote will automatically exit the TV Menu Mode after 10 seconds of inactivity with no buttons being pushed.

### Special notes:

1. Because of the wide variety of menu formats, some experimenting may be required.
2. SONY: Pressing the **ENTER** button while in menu mode returns to previous menu.
3. ZENITH: Push the menu button a second time to move from the **SET-UP MENU** to the **VIDEO MENU**.

TV



MENU



(BLINK)



VOL



CHAN



MENU



TV

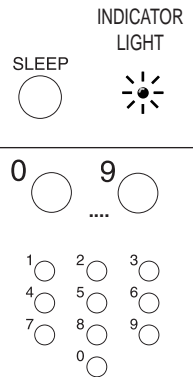


## Sleep Feature

This feature will turn off your TV at the time you choose from 1 to 99 minutes.

### To Program Sleep Feature:

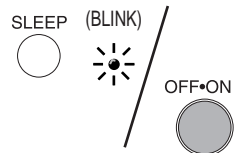
1. Press and hold the **SLEEP** button. **INDICATOR LIGHT** will stay lit. Release the **SLEEP** button.
2. Enter time in minutes using the numerical key pad. Indicator light should go off. (Minutes 1 thru 9: press **0** before the actual number Maximum: 99 minutes)
3. Leave remote aimed at television. (Sleep Feature will not work unless remote is left aimed at television.)



### To Turn Off The Sleep Timer:

Sleep timer program will be cancelled and reset to zero by either of the following:

1. Press and hold **SLEEP** button until **INDICATOR LIGHT** blinks or press **OFF•ON** button, turning TV OFF.



## Trouble Shooting

Problem	Solution
Indicator light not blinking when you press any button	A) Replace the batteries with 2 new AAA Alkaline batteries. B) Check that batteries are properly installed.
The Remote does not operate your device	A) Try all the codes listed for your brand. B) Try the Code Search method (page 9).
Not performing commands properly	Start Code Search over again to locate the proper code.
Problems programming a TV/VCR Combo Unit	Try the VCR code for your brand. Some combo units, however, may require both a TV and a VCR code for full operation.
VCR not recording	As a safety feature on your remote, you must press the <b>REC</b> button twice.
Channel up and down do not function on an RCA TV	Due to some designs, the original remote will only perform these functions.
Problems changing channels	If your original remote required <b>ENTER</b> after a channel, press <b>ENTER</b> after you select a channel.
No response after pressing a button	A) Make sure you have new batteries, and you are aiming your remote at your devices. B) Check that batteries are properly installed (See page 3).
Sleep feature does not work	Remote must remain aimed at television after sleep is set in order for it to work.

Note: Reprogramming may be required after batteries are removed.

## RCA Accessories

The following RCA accessories are available through your RCA dealer or by calling 1-800-338-0376.

### RC926 Wireless Phone Jack

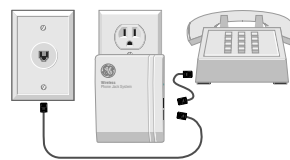
#### Turn Just About Any Electrical Outlet Into A Phone Jack Instantly\*

Exclusive technology sends phone signal through the electrical wiring in your home.

*No Wiring, No Drilling, No Tools!*  
Installs In Two Simple Steps

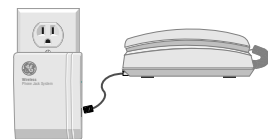
#### STEP 1

Plug Base Unit into electrical outlet near an existing phone jack, and connect phone jack to Base Unit with included phone cord.



#### STEP 2

Plug Extension Unit into any other electrical outlet and connect phone to Extension Unit.



#### Works With:

- Corded Phones
- Cordless Phones
- Answering Machines
- Fax Machines
- Computer Modems

#### Compatible With:

- Call Waiting
- Call Forwarding
- Three-Way Calling
- Speed Dialing

RC926  
**\$59<sup>95</sup>**  
Plus Shipping/Handling & Sales Tax

## ANT200 Amplified TV Antenna

To receive UHF or VHF stations or serve as a backup for cable outages, purchase the RCA Amplified TV Antenna. Switching between your cable or satellite and your antenna is made easy with an integrated A/B switch. Hooks up to any TV and includes all necessary accessories.

Features include:

- Dipoles tilt and rotate for improved picture
- UHF Loop turn range of 345°
- Gold plated connectors for improved signal conductivity
- Manual Gain Control to Boost Signal
- Five-Year Limited Warranty
- Measures 8½ H. X 8½ W. X 4¼ D.

ANT200  
**\$44<sup>95</sup>**  
Plus Shipping/Handling & Sales Tax



ANT200



## How To Order

To order, see your local RCA retailer. Or:

### ORDER BY PHONE:

Have your Visa, MasterCard or Discover Card ready and call the toll-free number listed below. This number should only be used to place orders for the above-listed Accessories.

**1-800-338-0376**

### ORDER BY MAIL:

Complete this order form and mail to:  
**RCA Accessories**  
**PO Box 8419**  
**Ronks, PA 17573**

Include this completed form with your order.

Description	Model #	Price	Qty.	Total
Wireless Phone Jack	RC926	\$59.95		
Amplified TV Antenna	ANT200	\$44.95		
Sales Tax	We are required by law to collect the appropriate sales tax for each individual state, county, and locality to which the merchandise is being sent.			
Shipping and Handling				\$5.00
Total Amount Due				

Name: \_\_\_\_\_  
 Address: \_\_\_\_\_  
 City/State: \_\_\_\_\_  
 Zip: \_\_\_\_\_  
 Daytime Phone Number: \_\_\_\_\_

Check Enclosed                       Money Order Enclosed

Visa                       MasterCard                       Discover

Card Number:  
 □□□□ - □□□□ - □□□□ - □□□□

Exp: \_\_\_\_\_  
 Signature: \_\_\_\_\_

Shipping and handling is charged for all orders.

Please allow 4-6 weeks for mail orders.

## 90 Day Limited Warranty

Thomson Consumer Electronics warrants that for 90 days from date of purchase this product is free from defects in material and workmanship. If the item is defective within that period, return it at your expense to the dealer from whom it was purchased together with proof of purchase for replacement. This warranty excludes defects or damage due to misuse, abuse, or neglect. The foregoing represents Thomson's sole obligation under this warranty.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

For purchases outside the United States, contact your dealer for warranty information



©1999 Thomson Consumer Electronics, Inc.  
 Trademark(s)® Registered  
 Marca(s) Registrada(s)

First Class  
Postage  
Required

Thomson Consumer Electronics  
2000 Clements Bridge Road  
Deptford NJ. 08096-2011

Attn: Remote Control  
Purchase Registration



## RCU403 Product Registration

Please complete and return this Purchase Registration Card right away. This information will help us get to know and service our customers better.

1.  Mr.  Mrs.  Ms. Name: \_\_\_\_\_  
Address: \_\_\_\_\_

2. Model: **RCU403**

3. Date of Purchase/Receipt as Gift: \_\_\_\_\_ 4. Price: \$ \_\_\_\_\_

5. Age of Purchaser/Gift Recipient:

16-25  26-35  36-45  46-55  56+

6. What specific need did the Universal Remote help you resolve?

A. Replacing A Lost Remote  B. Replacing A Broken Remote  
 C. Consolidating Remotes  D. Adding an Extra Remote

7. Where will this remote primarily be used?

and with what brand? TV: \_\_\_\_\_  
VCR: \_\_\_\_\_ Cable Box: \_\_\_\_\_

A. Kitchen  B. Bedroom  C. Family Room/Living Room  
 D. Other \_\_\_\_\_

8. How did you become aware of this remote?

A. Advertisement  B. Salesperson  C. Store Display  
 D. Received as a Gift  E. Friend or Relative \_\_\_\_\_  
 F. Other \_\_\_\_\_

9. What other brands did you consider buying?

A. None  
 B. RCA  C. One For All  D. Zenith  
 E. Magnavox  F. Sony  G. Other \_\_\_\_\_

10. What factors most influenced this purchase? (Check up to 3)

A. Brand  B. Features  C. Recommendation  
 D. Price  E. Received as a Gift  F. Other \_\_\_\_\_

What suggestions do you have to improve this product?

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

Thank you for filling out this card. This information will help us better serve you and others who purchase RCA Consumer Electronics Products. We will not share your information with any other companies.

Inside Card

Inside Card