

Exiting a Menu Mode

The remote automatically times out of Menu Mode after 20 seconds of inactivity (no keys being pressed). At that time, the remote clears the displayed menu from the TV.

If you want to exit the Menu Mode yourself, press the corresponding component key on the remote (**TV**, **VCR**, **DVD**, **SAT-CBL**). The LED indicator light turns off and the remote is automatically set to control the component whose key you just pressed to leave the Menu Mode. For example, if the remote is in DVD Menu Mode, press the **DVD** key to exit the Menu Mode. The remote is now out of Menu Mode and is set to control the DVD. To control another component, simply press the component key for the unit you wish to control (TV, VCR, satellite receiver or cable box).

Troubleshooting

Problem: Remote does not operate your component.

- You must put the remote in the correct mode by pressing the corresponding component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) so the remote knows which component you want to operate.
- Remove any obstacles between the remote and the component. Make sure to aim the remote at the IR sensor on the component.
- Make sure the batteries are fresh and are properly installed. (See Battery Installation.) Replace the batteries with two new AAA batteries, if necessary. Reprogramming may be required.
- Reset the remote. Remove the batteries, then press and hold the number **1** key on the remote for several seconds to reset the microprocessor inside the remote. Release the number **1** key, reinstall the batteries, and press the **ON-OFF** key. If the LED indicator light turns on, reprogram the remote and try again. If it doesn't light up, replace the batteries with new ones.

Problem: Remote can't be programmed to operate a component.

- If you are testing the remote after you have entered the code, you may be too far away from the component or at a wrong angle. This remote uses IR (infrared) technology to communicate with components. The remote sends the code, and the component's IR sensor reads the code. Therefore, there must be an unobstructed path between the remote and the IR sensor on the component. Move closer and make sure you point the remote at the component (VCR player when programming the **VCR** key; DVD when programming the **DVD** key; TV when programming the **TV** key; cable box or satellite receiver when you're programming the **SAT-CBL** key).
- If you've used the Direct Entry programming method to enter the codes for your brand and the unit is still not functioning properly, try the Code Search method. (See Code Search.)
- To control combo TV/VCR or TV/DVD units, you must program both the **TV** key and the **VCR** or **DVD** key. Once programmed successfully, the **TV** key controls the TV functions on your unit, and the **VCR** or **DVD** key controls the VCR or DVD functions. There is a specific section in the Code Lists for combo units. The codes in this section should be tried first using Direct Code Entry on the **TV** and **VCR** or **DVD** keys. If this is unsuccessful, follow the normal programming methods for both the **TV** and the **VCR** or **DVD** keys.
- Make sure the batteries are fresh and are properly installed.

Problem: The remote is not performing commands properly.

- You must put the remote in the correct mode by pressing the corresponding component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) so the remote knows which component you want to operate.
- Make sure component is "ready" (e.g., DVD player has disc loaded; VCR has tape loaded, etc).
- You may have pressed an invalid key for the mode the remote is in.
- If you're trying to turn on an RCA, GE or PROSCAN component, press the component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) instead of the **ON-OFF** key.
- If you're trying to change channels, try pressing the **OK** key after entering the channel number as this is a requirement of certain models and brands.
- There is a possibility that a programmed code may only be able to control some of your component features (e.g., only turns a component on and off). To confirm that the component key is programmed with the correct code for maximum functionality, test the component. Attempt to control a variety of the component's functions with the remote. If some of the features of your components do not work, try programming the remote with a different code in the list (using the Direct Entry Method) until you find the code that allows the remote to control the majority of your component's functions. Different codes can provide different levels of functionality.

Problem: LED indicator doesn't turn on when you press a key.

- You must put the remote in the correct mode by pressing the corresponding component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) so the remote knows which component you want to operate.
- You may have pressed an invalid key for the mode the remote is in.
- Make sure the batteries are fresh and are properly installed. (See Battery Installation.) Replace the batteries with two new AAA batteries, if necessary. Reprogramming may be required.

Problem: The VCR won't record.

- Make sure the remote is in VCR Mode.
- Make sure the tape is properly loaded in the VCR.
- Make sure the tape is not write-protected. If the safety tab is removed the tape is write-protected, and you cannot record onto that tape.

Problem: Remote doesn't change channels on component.

- You must put the remote in the correct mode by pressing the corresponding component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) so the remote knows which component you want to operate.
- Press the OK key after you enter a channel number.
- Remove any obstacles between the remote and the component. Make sure to aim the remote at the IR sensor on the component.

Problem: Component menu doesn't appear on the TV screen.

- Make sure you have connected your component to your TV properly. (See your components' Owner's Manuals for proper connection procedures.)
- You must put the remote in the correct mode by pressing the corresponding component key (**TV**, **VCR**, **DVD**, **SAT-CBL**) so the remote knows which component you want to operate.
- Menu access isn't supported for all brands. If that's the case, you'll need to use your original remote control to access menu functions for these components.

For more information, please visit www.rca.com.

Care and Maintenance

- Keep the remote dry. If it gets wet, wipe it dry immediately.
- Use and store the remote only in normal temperature environments.
- Handle the remote gently and carefully. Don't drop it.
- Keep the remote away from dust and dirt.
- Wipe the remote with a damp cloth occasionally to keep it looking new.
- Modifying or tampering with the remote's internal components can cause malfunction and invalidate its warranty.

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