

### 1. Play music on your phone.



Choose a song with a fairly consistent volume level for the first time you use Soundflow. This helps you find the best spot for your phone on the Soundmat™.

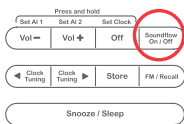
### 2. Set phone volume around 50%.



Depending on the kind of phone you have, you might need to set it at higher or lower volume to get the best results from the Soundflow wireless dock.

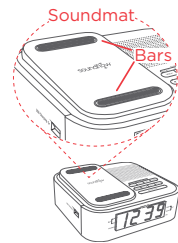
50% volume is a good starting point—once you place your phone, you can experiment with different phone volume levels until you find the right setting for your phone.

### 3. Turn on Soundflow.



Press the **Soundflow On/Off** button on top of the wireless dock. The **SOUNDFLOW** indicator on the wireless dock's front panel illuminates.

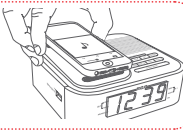
### 3. Place your phone on the Soundmat.



Line up your phone's speaker with one of the bars on the Soundmat.

#### Speakers on the sides?

If your phone's speaker(s) are on one of the edges or sides of the device, center that side of the device over the top or bottom of the Soundmat as shown here.



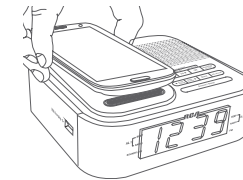
#### Where's my phone's speaker?

Almost every phone model has its speaker in a different place. Some, like the Samsung Galaxy SIII (shown here), have their speakers on the back, toward the top. Others, like the iPhone 5, have speakers on the bottom of the phone. Listen to the music you're playing and look for an opening with a grill where it seems to be louder—that's probably the speaker.



#### Does your phone's case cover its speaker?

Most cases work great with Soundflow. However, if your phone's case covers its speakers, the wireless dock will have trouble "finding" the sound from your phone. If you're having problems with your phone's case and Soundflow, try your phone without the case.



Place your phone on the Soundmat.

Within seconds the wireless dock's speaker starts playing your audio.

**Note:** If you don't hear audio, or if the audio is distorted, see "Finding your phone's "sweet spot" below.

#### Finding your phone's "sweet spot"

Some phone speakers line up perfectly with the Soundmat. Unfortunately, some phones have speakers that don't. If you have problems getting the desired sound from your phone on the wireless dock, try your phone in a variety of positions, as shown below.



Right-side up



Upside-down



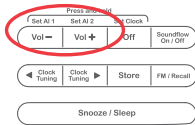
Angled



Slightly up/down

## 4. Adjust volume on the Soundflow wireless dock.

Once your phone's audio is playing on the Soundflow wireless dock, you can adjust volume using the **Vol** buttons on top of the wireless dock.



### Ready to set the clock?

1. Remove your phone from the Soundmat.
2. Press the **Soundflow On/Off** button on top of the wireless dock. (You can't set the clock while Soundflow is on.)
3. Press and hold the **Set Clock** button until the clock display flashes.
4. Press **< Clock•Tuning** or **Clock•Tuning >** to set the time (press and hold to go faster).
5. Press **Set Clock** when you're done.

### Questions?

Visit [Soundflow.com](http://Soundflow.com) for product information, usage tips, videos, FAQs, and more.

### Troubleshooting

Most issues with the Soundflow Wireless Dock can be resolved by trying one of the solutions listed below.

#### Soundflow goes on and off (intermittent sound)

- If you're listening to music with wide dynamic range—lots of quiet and loud parts, like classical music, for example—you might need to turn up your phone so that Soundflow can detect the quiet parts better.
- If your phone's case covers its speaker, the wireless dock might have trouble "finding" the sound from your phone. Try your phone without the case.

#### Soundflow is distorted

- Try turning your phone down. The sound from your phone may be too loud for Soundflow to amplify correctly.

#### Soundflow isn't working

- Make sure Soundflow is on. The **SOUNDFLOW** indicator on the clock display should be illuminated. If it isn't, press the **Soundflow On/Off** button on the top of the wireless dock.
- Make sure your phone is playing music at around 50% volume. Test its speaker to make sure you can hear something from it.
- Try turning your phone up. Its sound may be too quiet for Soundflow to detect.
- You might need to test your phone in different positions on the Soundmat. See the "Finding your phone's 'sweet spot'" section earlier in this guide.
- If your phone's case covers its speaker, the wireless dock might have trouble "finding" the sound from your phone. Try your phone without the case.

#### Cracking/popping noises or hum when I put my phone down.

- Some phones generate noise when they're communicating with your service provider. This is usually temporary and lasts just a few seconds. Take your phone off the Soundmat for a minute or so, then try it again. If the noises continue, try putting your phone in airplane mode before you put it on the Soundmat.

#### Soundflow is not as loud as it should be.

- If your phone's case covers its speaker, the wireless dock might have trouble "finding" the sound from your phone. Try your phone without the case.
- You might need to test your phone in different positions on the Soundmat. See the "Finding your phone's 'sweet spot'" section earlier in this guide.

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# Hello!

## Welcome to Soundflow™.

It's the easiest way to enjoy music in a big way from your phone or other mobile device. This guide shows you how.