

Limited Lifetime Product Warranty

Audiovox Electronics Corporation (the "Company") warrants to you the original retail purchaser of this product that should it, under normal use and conditions, be proven defective in material or workmanship during its lifetime while you own it, such defect(s) will be repaired or replaced (at the Company's option) without charge for parts and repair labor. To obtain repair or replacement within the terms of this Warranty, the product is to be delivered with proof of warranty coverage (e.g. dated bill of sale), specification of defect(s), transportation prepaid, to the Company at the address shown below. Do not return this product to the Retailer.

This Warranty does not cover product purchased, serviced or used outside the United States or Canada. This Warranty is not transferable and does not extend to costs incurred for installation, removal or reinstallation of the product. This Warranty does not apply if in the Company's opinion, the product has been damaged through alteration, improper installation, mishandling, misuse, neglect, or accident.

THE EXTENT OF THE COMPANY'S LIABILITY UNDER THIS WARRANTY IS LIMITED TO THE REPAIR OR REPLACEMENT PROVIDED ABOVE AND, IN NO EVENT, SHALL THE COMPANY'S LIABILITY EXCEED THE PURCHASE PRICE PAID BY PURCHASER FOR THE PRODUCT. This Warranty is in lieu of all other express warranties or liabilities. ANY IMPLIED WARRANTIES, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED TO DURATION OF THIS WARRANTY. IN NO CASE SHALL THE COMPANY BE LIABLE FOR ANY CONSEQUENTIAL OR INCIDENTAL DAMAGES WHATSOEVER. No person or representative is authorized to assume for the Company any liability other than expressed herein in connection with the sale of this product.

Some states/provinces do not allow limitations on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damage so the above limitations or exclusions may not apply to you. This Warranty gives you specific legal rights and you may also have other rights which vary from state/province to state/province.

U.S.A.: Audiovox Electronics Corporation, 150 Marcus Blvd., Hauppauge, New York 11788

CANADA: Audiovox Return Center, c/o Genco, 6685 Kennedy Road, Unit 3, Door 16, Mississauga, Ontario L5T 3A5

Connected Equipment Guarantee

Your Connected Equipment Guarantee covers the original purchaser for connected equipment damaged by a transient voltage surge/spike ("Occurrence") while properly connected through this surge protector for a period of five (5) years from the date of purchase (see your package for amounts).

Audiovox Electronics Corporation ("Audiovox") will repair the damaged equipment or will reimburse an amount equal to the fair market value of the equipment or the original purchase price of the equipment, whichever is less, up to the maximum amount set forth for the Connected Equipment Guarantee for this surge protector.

The fair market value of the equipment shall be the current value of the equipment specified in the most recent edition of the Orion Blue Book by Orion Research Corporation, Roger Rohrs Publisher. The cost, if any, of shipping equipment to and from such repair facility shall be borne solely by the original purchaser.

Audiovox reserves the right to inspect the damaged surge protector and the damaged equipment, and the site where damaged occurred. All cost of shipping the damaged surge protector and the damaged equipment shall be borne solely by the original purchaser.

The Connected Equipment Guarantee is Null and Void If:

- The surge protector and/or the damaged equipment in use during the Occurrence is not provided to Audiovox for inspection upon Audiovox's request.
- Audiovox determines that the surge protector has been improperly installed, altered in any way, tampered with, and that the damage did not result from the Occurrence or that no Occurrence in fact took place.
- The damaged equipment is covered by a manufacturer's warranty, service contract, or insurance. The coverage under the Connected Equipment Guarantee is secondary to any applicable warranties, service contracts, and all other insurance.
- Audiovox determines the connected equipment was not used under normal operating conditions or in accordance with labels and instructions. The surge protector must be connected directly to the power source and must not be "daisy-chained" together in serial fashion with other powerstrips, UPS, or other surge protectors or power cords.
- The Occurrence is due to low voltage disturbances (i.e. brown out or sags).
- Audiovox is not permitted to promptly inspect the site where damage occurred.

Filing a Claim

To receive service under this Guarantee, you must be the original purchaser/user of the product in question. All damage claims must be made with 15 days from the date of the Occurrence and must be accompanied by a receipt for the damaged equipment or the Connected Equipment Guarantee is void.

To File a Claim:

1. Contact Audiovox at 1-800-645-4994 (United States) or 1-800-323-4815 (Canada) within 15 days of the Occurrence. Provide the following information:
 - a. Part number of surge protector.
 - b. The equipment that was connected to the surge protector at the time of the Occurrence.
 - c. The equipment that was damaged during the Occurrence and the extent of the damage.
 - d. The date of the Occurrence.
 - e. Where you purchased the surge protector.
 - f. When you purchased the surge protector.
 - g. Copy of the original receipts (for the product and connected equipment).
2. Your Audiovox customer service representative will instruct you on how to forward your equipment and surge protector which were in use during the Occurrence, your receipts, and how to proceed with your claim.

What the Guarantee Does NOT Cover

- Loss of software, media, stored information, or data of any kind.
- Loss of business profits, business interruption, or downtime.
- Damage associated with sustained over-voltages, vandalism, theft, normal wear and tear, obsolescence, abuse, misuse, non-authorized alteration or catastrophic events.
- Incidental, indirect, special, or consequential damages arising out of the use of this surge protector, including without limitation all freight, mileage, travel time, and insurance charges associated with coverage claims.
- Product purchased, serviced, or used outside the United States or Canada.

If you purchased your product outside the United States or Canada, the Connected Equipment Guarantee does not apply.