

# CAR:LINK<sup>TM</sup>

Safety. Remote Start. Savings.

## Activation Guide



## Activate Your Device

Go to: <http://www.CarLinkUSA.com/activate>

### 1. Choose 'Activate Device'

**CAR:LINK**<sup>TM</sup> **AGNIK**

**Home**

Welcome To CarLink Services Purchase Process!  
Please make sure that you have a CarLink device installed before starting the purchase process.  
Please select one of the following options:

Activate Device ←

For more information, including FAQs, please visit <http://www.carlinkusa.com/contactus/>  
For technical assistance, please call 1-800-300-4550

Fleet Option: MineFleet Service Purchase  
Please check back with us in a month!

### 2. Enter Device IMEI and Click 'Check' to continue.

**CAR:LINK**<sup>TM</sup>

Purchase CarLink

Step 1: Add devices to purchase a service plan.

• IMEI:   ←

The IMEI number will be labeled with as a 15 Digit IMEI starting with the number 86237XXXXXXXXXX . This number will be located on a sticker located on the back of your device and the on the package.

## Activate Your Device

**CARLINK**<sup>SM</sup>

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**Purchase CarLink**

**Step 1: Add devices to purchase a service plan.**

• IMEI#:


\*The IMEI number is a 15 Digit number starting with 86237XXXXXXXXX . This number will be on a sticker located on the back of your device and on the package.

**IMEI Added:**

862 XXXXXXXXXX ← Device to be Activated


**Step 2: Select a service plan.**

Choose one of the service plans. Note that you can only select one plan for a single purchase. All the devices chosen above will be under the same service plan.

 **Basic Service Plan**  
Remote Start Basic Service Plan. First 12 months of Basic Service is free. This feature will let you remotely lock, unlock and start your vehicle all from your Smartphone.

Subscription Fee: First 12 months is free. **\$59.99 per year** after the first 12 months is over.

\*\*Remote Start requires additional parts and labor. See your salesperson for additional details.

 **Premium Service Plan**  
All-On Premium Service Plan. First 6 months of Premium Service is Free. Premium Service Plan includes Remote Start Basic plus Auto-Crash SOS, Roadside Assistance, Emergency SOS, Stolen Vehicle Assistance, Safe Driver Package, Vehicle Diagnostics Reports, Fuel Reports, Parking Location, and Insurance Discount program. With Nationwide Emergency Call Center, 24/7, to help you in the event of an emergency, the CarLink Premium Service Plan includes Safety, Remote Start, and Savings all in one complete service to improve vehicle safety and driver safety plus help reduce your vehicle operating cost.

Subscription Fee: First 6 months is free. **\$9.99 per month** after the first 6 months is over.

\*\*Remote Start requires additional parts and labor. See your salesperson for additional details.

### 3. Choose Your CarLink Plan:

#### a) CarLink: Basic

- This feature will let you remotely lock, unlock and start your vehicle all from your Smartphone.

#### b) CarLink: Premium

- Daily Vehicle diagnostic and Fuel reports, real time Complete GPS tracking, Parked recovery information, Roadside Assistance, Auto Crash SOS, Emergency Response service, Insurance discount program, rewards points program.

## Activate Your Device

**CAR:LINK**<sup>TM</sup>

Cart Contents

State: \*




Device ID	Description	Quantity	Price	Total**
862373020597520	First 12 months free, \$59.99/year after the first 12 months	1	\$59.99	\$59.99
				Subtotal: \$59.99
				Shipping: \$0.00
				Tax: \$0.00
				<b>Total: \$59.99</b>

[Remove All](#)

\*State is needed to calculate the Sales Tax.  
\*\*Total charge applies only after the free time period.

[Make Purchase](#)



### 4. Your Cart:

- Choose Your State: State selection is needed to calculate the sales tax.
- Verify Cart is correct and click 'Make Purchase' to continue.

## Activate Your Device

### 5. Fill Out the Account Creation Form

Your username and password will be saved the exact way you submit them – they are case sensitive when you log in.

Your password must contain at least one letter, at least one capital letter, at least one special character, at least one number and it must be at least 8 characters long.

**CARLINK™** Powered by **AGNIK**

Please enter the following information to complete your purchase and create an account. Click on "Purchase Services" once you have filled out all information. Your security question will be used to verify your identity. If you forget your password, please email [accountcreation@agnik.com](mailto:accountcreation@agnik.com) to your contact list before submitting the form.

First Name: \*

Last Name: \*

Age: \*

Gender: \*

Street Address: \*

City: \*

State: \*

Zip Code: \*

Country: \*

Mobile Phone Number: \*

Mobile number is needed for receiving SMS alert

Service Provider: \*

Email Address: \*

Must be a valid email address. E.g. [wd@servato.com](mailto:wd@servato.com)

Confirm Email: \*

Username: \*

Between 5 and 25 characters, letters or numbers

Password: \*

Confirm Password: \*

Security Question: \*

Answer: \*

Current Insurance: \*

Credit Card Type: \*

Credit Card Number: \*

Expiration Date: \*  \*

Validation Code: \*

I have read and agreed to the [Terms](#) & [Privacy Policy](#).

**PURCHASE SERVICES**

Note: Fields marked with \* are required.

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### Confirmation

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Your user name has been registered. You will receive an email from [accountcreation@agnik.com](mailto:accountcreation@agnik.com) containing a link within approximately 30 minutes. Please check your spam folder in case you do not receive the email. Please click on the link in the email in order to activate your CarLink account. Enjoy CarLink!

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## Activate Your Device

6. Completing the form will send a registration email to the associated account. Log in to that email account and follow the 'Registration Link'

Dear CarLink Subscriber:

Thank you for selecting CarLink to improve your in-vehicle safety options. In just 2 more steps your account will be completely set-up and activated. Please follow the 2 instructions below to complete your account set-up.

- 1- To confirm your email for the account and add your vehicle information [please click here:](#)  
[Click here to confirm email and add vehicle information](#)
- 2- To download the CarLink Smartphone App for your Smartphone please open the following page on your phone browser and follow the directions:  
<http://www.carlinkusa.com>

When these two steps are completed you should be all setup and activated. Thank you again for selecting CarLink and please check out our Insurance Discount program to see if you could save hundreds of dollars per year. It is free and included with your subscription.

Please enjoy many other features that are included in CarLink as well. Thank you.

Sincerely,  
**The CarLink Team**


For support please click the link <http://www.carlinkusa.com/contactus/> For customer or technical support please call Audiovox Car Connection support 1-800-300-4550

This is an automated service message. Please do not reply to this email. If you received this message in error and you did not sign up for the Account, please disregard this email.

7. After clicking the link you will be redirected to the CarLink Log In page – Log In using your previously created Username and Password

- <http://www.CarLinkUSA.com/login>

CAR:LINK™
Powered by **AGNIK**



**CAR:LINK™**

Safety. Control.  
Convenience.

**What is CarLink?**

CarLink is a comprehensive vehicle monitoring system, designed to collect and analyze vehicle data and transform it into actionable information. CarLink is powered by the Vyncs technology of Agnik.

**How does it work?**

CarLink collects data from your vehicle's OBD-II port using an on-board dongle, and supplements it with GPS and accelerometer data. This data is analyzed and distilled by Agnik's sophisticated algorithms to generate the Vyncs analytics. The analytics are then transferred via the wireless network to the server for further analysis. The actionable information generated by our patent-protected algorithms can be viewed at your CarLink web account or using the CarLink mobile apps.

Sign in to CarLink

Username:

Password:

## Activate Your Device

- Please review the End User License Agreement and click “Accept” to continue.

**Account Unlocking**

Please type in the Device IMEI<sup>1</sup> of your device to activate your account. Please note you will still need to register or associate this device with a vehicle during vehicle creation before you can start collecting data using the device.

IMEI:

<sup>1</sup> The IMEI number will be labeled with as a 15 Digit IMEI starting with the number 86237XXXXXXXX. This number will be located on a sticker located on the back of your device and the on the package.

**Account User Terms and Conditions**

**AGNIK LLC CARLINK END USER LICENSE AGREEMENT (EULA)**

This is an Agreement between you, the end user, and Agnik, LLC. By using the CARLINK Software (a.k.a. CARLINK Web Portal), data, and documentation (the "System") you are agreeing to be bound by the terms of this Agreement. If you do not agree with the terms of this Agreement, you may not use the System.

**LICENSE TERMS AND CONDITIONS**

**THE LICENSED SYSTEM**

The System consists of Agnik's utility patents 7,715,961, 8,478,514, patent application 14/586,952, 61/922,092 and other patents pending on OnBoard Fleet, Vehicle, and Driver Monitoring Techniques. Agnik's copyrighted computer program for the use of those processes and related functions; and compilations of vehicle and driver data are proprietary to Agnik. The entire System, including the software, documentation (including installation guide and help screens), data mining algorithms, screen displays, and reports are protected by U.S. and foreign copyright laws. You have no ownership rights in the System. Rather, you have a license to use the System as long as this Agreement remains in full force and effect.

**YOUR USE OF THE SYSTEM**

**Permitted Use.** Provided that you have purchased a valid license, this Agreement permits you to use the System on a non-exclusive basis for personal, reference or business purposes, all as further set forth later in this Agreement. You may use the System as instructed by the documentation to perform its designed functions only for the purposes authorized by this Agreement.

**Legend.** Any System output that is provided to a third party must include the following credit and copyright notice: Copyright ©AGNIK, LLC. All Rights Reserved. You may not remove, alter, or conceal any copyright or trademark notices appearing on any System output.

You understand and agree that the trademarks, trade names, service marks, copyrights and other proprietary rights of Agnik or other third parties included in this solution are and shall remain the sole and exclusive property of Agnik or of the respective third parties as the case may be, and that you will not hold yourself out as having any ownership rights thereto. You further agree that you will make no use of such rights except as provided in this Agreement.

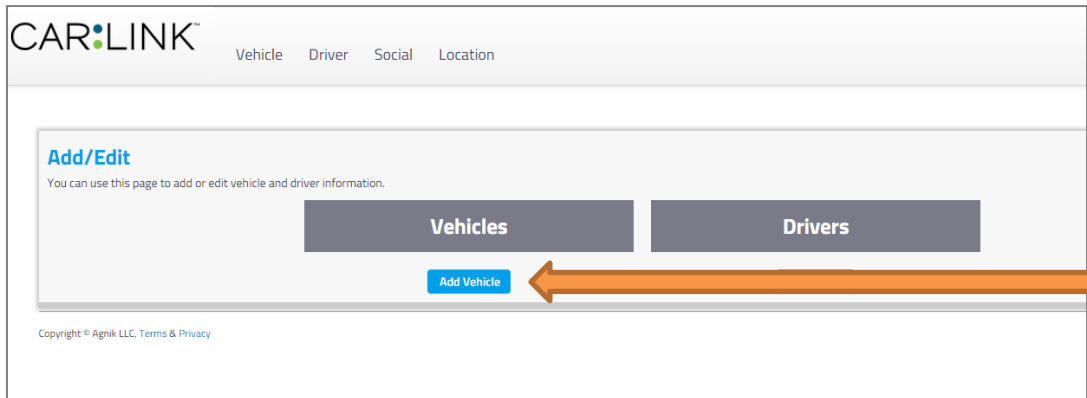
**PROHIBITIONS ON USE**

The above terms and conditions apply to the entire contents of your account and to any correspondence by e-mail or webmail between Agnik and you. By clicking on the button below you accept these terms and conditions.

Copyright © Agnik LLC, [Terms](#) & [Privacy](#)

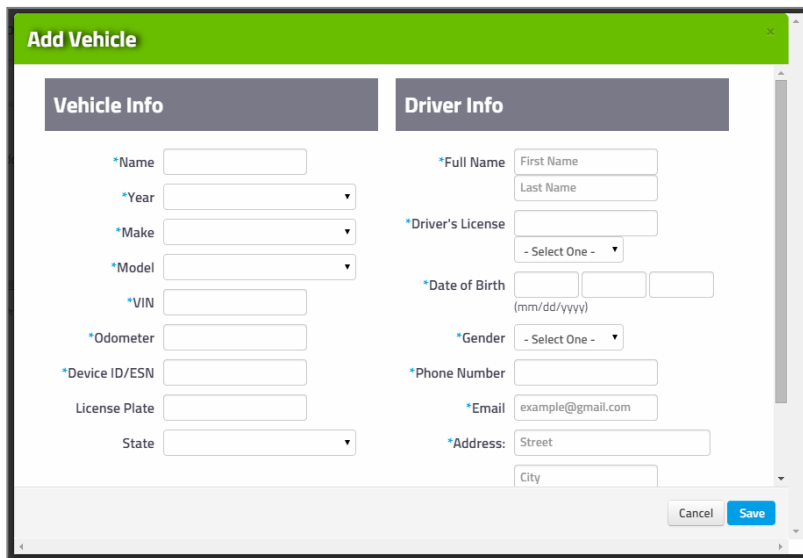
## Activate Your Device

9. Once logged in – Click ‘Create Vehicle’ and fill out your vehicle information.



The screenshot shows the CARLINK web application interface. At the top, there is a navigation bar with the CARLINK logo and menu items: Vehicle, Driver, Social, and Location. Below this is a section titled 'Add/Edit' with a sub-header 'Add/Edit' and a description: 'You can use this page to add or edit vehicle and driver information.' There are two main tabs: 'Vehicles' and 'Drivers'. Under the 'Vehicles' tab, there is a blue button labeled 'Add Vehicle'. An orange arrow points to this button from the right side of the screen. At the bottom left, there is a small copyright notice: 'Copyright © Agnik LLC, Terms & Privacy'.

10. In the Add Vehicle pop up click ‘Create Driver’ – fill out with appropriate information.



The screenshot shows a modal window titled 'Add Vehicle'. It is divided into two main sections: 'Vehicle Info' and 'Driver Info'. The 'Vehicle Info' section includes fields for: \*Name (text), \*Year (dropdown), \*Make (dropdown), \*Model (dropdown), \*VIN (text), \*Odometer (text), \*Device ID/ESN (text), License Plate (text), and State (dropdown). The 'Driver Info' section includes fields for: \*Full Name (First Name and Last Name), \*Driver's License (dropdown), \*Date of Birth (mm/dd/yyyy), \*Gender (dropdown), \*Phone Number (text), \*Email (text, pre-filled with 'example@gmail.com'), and \*Address (Street and City). At the bottom right of the modal, there are 'Cancel' and 'Save' buttons.

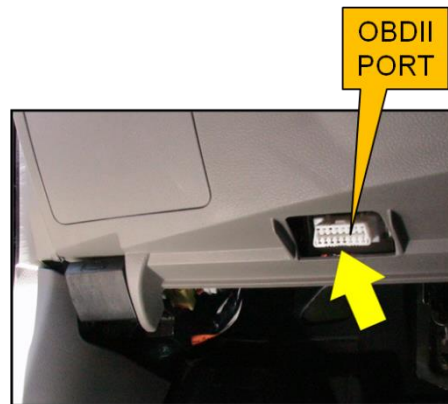
11. Power the device to associate with account.



## Installation Process

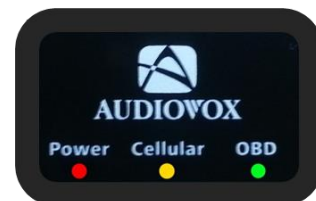
**Please follow these steps to power up your device and test network/GPS connection – the activation may take up to 15 Minutes:**

1. Plug device into OBDII port.
2. Start the vehicle, you should see green, yellow and red flashing LEDs on the front of the device. (Checking for License/Network)
3. If for any reason you do NOT see the LEDs flashing after this process, unplug the device and repeat steps 1 and 2.
4. Now that the device is plugged in, the wireless activation may take up to 10 to 15 minutes. Please leave the device plugged in for at least 10 to 15 minutes to confirm that the activation was successful.
5. Once the Yellow and Red LEDs are SOLID and the Green LED is slowly flashing - the device is successfully activated. (Synced)



**NOTE: Data may not appear on your account until you go for a drive.**

6. Log into your CarLink Application and navigate to the Here you can view the most recent location your vehicle.



**NOTE: If you do not see data on your account, unplug your device and repeat steps 1-6.**

The Device LED's will rapidly blink when checking license & network. In all other instances they will flash as follows:

LED	Function	Proper Activation	Blinking Slowly	Blinking Rapidly
<b>RED</b>	Power	Solid Light	N/A	N/A
<b>YELLOW</b>	Cellular	Solid Light	No GPS or Wireless Connection	NO Wireless Connection
<b>GREEN</b>	OBD	Blinking Light	Proper Activation	N/A

**For more information, including FAQs, please visit [www.CarLinkUSA.com](http://www.CarLinkUSA.com)  
For technical assistance, please call 1-800-300-4550**

# Syncing Your Device

Below is a chart to show you the different states of your device. When you first plug in your device, it will need to go through each state before it is capable of tracking and reporting data. If you unplug your device, the syncing process must be repeated.

00:00



~10:00

LED KEY:			
S = SOLID	SB = SLOW BLINK	FB = Fast Blink	N = No Light
<b>LED</b>	<b>Disconnected</b>	<b>Time Plugged in: 0 Seconds</b>	
	Power: NO	Synced: NO	Data/GPS: NO
	Installed: NO		
N   N   N	Engine: OFF		
<b>LED</b>	<b>Checking for License</b>	<b>Time Plugged in: 1-90 Seconds</b>	
	Power: YES	Synced: NO	Data/GPS: NO
	Installed: YES		
FB   FB   FB	Engine: Running		
<b>LED</b>	<b>Checking for Network</b>	<b>Time Plugged in: 1-2 Minutes</b>	
	Power: YES	Synced: NO	Data/GPS: Possible
	Installed: YES		
S   FB   SB	Engine: Running		
<b>LED</b>	<b>Syncing</b>	<b>Time Plugged in: 2-5 Minutes</b>	
	Power: YES	Synced: NO	Data/GPS: Possible
	Installed: YES		
S   SB   SB	Engine: Running		
<b>LED</b>	<b>Synced</b>	<b>Time Plugged in: 5-10 Minutes</b>	
	Power: YES	Synced: YES	Data/GPS: YES
	Installed: YES		
S   S   SB	Engine: Running		

## Your Device



The Device LED's will rapidly blink during license verification. In all other instances they will flash as follows:

LED	Function	Proper Activation	Blinking Slowly	Blinking Rapidly
RED	Power	Solid Light	N/A	N/A
YELLOW	Cellular	Solid Light	No GPS or Wireless Connection	NO Wireless Connection
GREEN	OBD	Blinking Light	Proper Activation	N/A

For more information, including FAQs, please visit [www.CarLinkUSA.com](http://www.CarLinkUSA.com)  
For technical assistance, please call 1-800-300-4550

Car Link plugs directly into the vehicles OBDII port under the dash which is located within 3 feet of the driver's seat – *NO tools are required to access.*

For certain applications, the Car Link module may interfere with driver's knees or the customer may want to hide the module. For those instances a "Y-harness" may be purchased as an additional accessory from the online store:

[www.shopvoxx.com](http://www.shopvoxx.com)



For customer or technical support please call Audiovox Car Link support:  
**1-800-300-4550**

9am – 9pm (Eastern) Mon – Friday  
10am – 2pm (Eastern) Sat

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\*\* requires the Zoomsafer app to be downloaded Support on Android 2.3.3 and iOS 6.01

Android is a trademark of Google Inc. Use of this trademark is subject to Google Permissions.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC Caution: Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

#### **Radiation Exposure Statement:**

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.